

NDIS Code of Conduct: Ethics, Privacy, and Support Standards

About the Course

Build confidence delivering safe, ethical, and person-centered supports with NDIS Code of Conduct: Ethics, Privacy, and Support Standards. This practical course translates key sections of the NDIS Act into everyday actions for support workers, coordinators, and provider leaders.

You'll explore the foundations and principles of the NDIS, including participant choice and control, dignity, and independence. Then, you'll dive into participants' plans, what must be included, how reasonable and necessary supports are defined, and how the Agency's obligations ensure reliability in service delivery.

The course also demystifies privacy and compliance: what information can be shared and when, record-keeping duties, and what it means to comply with provider registration conditions and the NDIS Code of Conduct. Interactive checkpoints and a gamified revision activity help you apply concepts to real-world scenarios.

By the end, you'll know how to protect participant information, document accurately, uphold ethical standards, and deliver supports that are effective, beneficial, and value for money. Whether you're new to the NDIS or seeking a compliance refresh, you'll finish with clear, actionable frameworks and templates you can use immediately.

Type: MOOC (Massive Open Online Course)	**Duration:** 1 Hour
Delivery: Structured Self-Directed Online Learning	**Cost:** $65.00

What You Will Learn

By completing this course you will gain an understanding of the following key elements:

- Explain the primary objects of the NDIS Act and how supports promote independence and participation.
- Apply the general principles of the NDIS, including presumption of capacity, choice and control, dignity, and privacy.
- Describe principles that ensure people with disability actively participate in planning and decision-making.
- List mandatory components of a participant's plan and distinguish goals and aspirations from participant supports.
- Define and apply the criteria for reasonable and necessary supports, including value for money and effectiveness.
- Identify supports excluded from NDIS funding and justify decisions in practice.
- Explain the Agency's obligation to comply with the statement of participant supports and its funding implications.
- Protect participant information by applying legal privacy obligations and permitted disclosure rules.
- Meet provider registration conditions, including adherence to the NDIS Code of Conduct and relevant standards.
- Implement robust record-keeping practices that are accurate, timely, secure, and audit-ready.

Speak with us today

1300 091 016
info@assistabilityacademy.edu.au
Factory 1, 49 Mcarthurs Road, Altona North, VIC, 3025

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